

Families & Children's Bureau

Email: Families&ChildrensBureau@alameda.courts.ca.gov

**Family Dispute Resolution
CHILD CUSTODY MEDIATION SERVICES**

**CHILD CUSTODY MEDIATION IS MANDATORY
IF PARENTS DO NOT HAVE A CUSTODY AGREEMENT**

- Call for a mediation appointment immediately after serving the other party or immediately after you have been served. Identify your case as a Domestic Violence Restraining Order matter when you call.
- Call the office during these hours:

Monday – Friday from 9:30 a.m. – 3:30 p.m.

Oakland ☎ (510) 272-6030 ♦ Hayward ☎ (510) 670-6350

Plan to spend up to 20 minutes in an initial telephone interview

- **Be prepared** to give the following information during the initial telephone interview
 - COURT DATE
 - COURT ACTION NUMBER
 - COURT DEPT. NUMBER
 - CHILD(REN)'S BIRTH DATES
 - ATTORNEYS' ADDRESSES & PHONE NUMBERS (IF REPRESENTED)
 - PARENTS' MAILING ADDRESSES
 - PARENTS' TELEPHONE NUMBERS
 - PARENTS' BIRTH DATES

Please Note: Separate appointments may be requested when there is a history of sworn allegations of domestic violence or when there is a restraining order in place that protects one party from the other party.

Child Custody Mediation Services Offices

Locations and Office Hours: Hayward 8:30 AM to 4:00 PM Oakland 8:30 AM to 4:00 PM	Child Custody Mediation Services (Family Court Services) Alameda County Administration Building 224 W. Winton, Room 208 Hayward, California 94544 Child Custody Mediation Services (Family Court Services) Alameda County Administration Building 1221 Oak Street, Room 260 Oakland, California 94612	☎ (510) 670-6350 Fax (510) 670-6457 ☎ (510) 272-6030 Fax (510) 272-6023
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